

ASSINIBOIA SKATING CLUB
Refund Policy



Last modified October 13, 2020.

1. A fee of \$80, consisting of Skate Canada or Skate Canada Saskatchewan registration fees and insurance fees and Assiniboia Skating Club administration fees ("Administration & Membership Fees"), is considered non-refundable.
2. Any refund requests must be made in writing (email will suffice) to assiniboiaskatingclub@gmail.com.
3. Refunds for Withdrawal Prior to Program Start:
 - a. Assiniboia Skating Club members may withdraw a skater registered for any Assiniboia Skating Club program prior to the first day of lessons.
 - b. ASC will refund all program fees less Administration & Membership Fees. Payments will be refunded by cheque within fourteen (14) days of cancellation.
4. Refunds for Withdrawal from Programs in Progress:
 - a. All new skaters to Assiniboia Skating Club (who have never skated with the club in prior years or sessions), enrolled in either CanSkate or StarSkate, are entitled to a 3 lesson trial period. Requests to withdraw must be made prior to the next scheduled class within the trial period (e.g. before the start of the 4th class) in order to receive the refund. A pro-rated refund for the remaining lessons will be granted, less Administration & Membership Fees. The pro-rated refund will be provided to the parent/guardian by cheque within fourteen (14) days of cancellation. No refunds will be given if request to withdraw is received after the notification period.
 - b. No refund will be given after the trial period if a skater leaves by his/her own accord or is expelled by the club.
 - c. No refunds or make up lessons will be offered for lessons missed due to short-term illness (e.g. colds or flu, vacations, or management disputes).
 - d. All requests to withdraw due to a major illness or injury (that result in the skater being unable to return to skating during the program term) must be accompanied by a doctor's note. The club will refund the pro-rated remaining classes. Administration & Membership Fees are non-refundable.
5. Refunds related to COVID-19:
 - a. In the event that skating sessions/classes are canceled due to an arena shut down, either by municipal, provincial or federal government order, an lesson credit will be issued for all ASC members. A pro-rated credit for the remaining lessons will be granted, less any Administration & Membership Fees. The credit can be used during the next skate season or session once the arena is re-opened.
 - b. In the event that absence is required due to COVID self-quarantine/isolation, a lesson credit will be considered by the Board of Directors when a skater is required to quarantine or self-isolate due to COVID symptoms or positive results. Any lesson credit shall be pro-rated based on the lessons that were missed due to self-quarantine/isolation less any Skate Canada fees at the discretion of the Board of Directors.